CUSTOMER NOTICE

COLDWATER CANYON WATER COMPANY, INC. DOCKET NO. W-01559A-24-0262

Dear Coldwater Canyon Water Company, Inc. Customer,

On July 22, 2025, the Arizona Corporation Commission ("Commission") approved a rate increase requested by Coldwater Canyon Water Company, Inc. ("Company"). Per Decision No. 81411 ("Decision"), the new rates will become effective for all service beginning on or after August 1, 2025.

The approved rates will increase a typical residential 5/8 x ³/₄-inch meter customer with median usage of 3,500 gallons by \$18.34, from \$15.13 to \$33.47, an increase of 121.22%. The rate case expense surcharge will add an additional \$2.10 per customer per month, which will terminate within three years from the effective date of the Decision or once the total of \$30,000 has been recovered, whichever occurs first.

If you have any questions regarding this notice, please contact the Company at 2015 Forbes Blvd., Suite 105, Tucson, AZ 85745, or at (520) 623-5172.

The new rates and charges for the Company will be as follows:

Monthly Minimum Charge:	
5/8" x 3/4" Meter	\$32.54
3/4" Meter	32.54
1" Meter	54.23
1 1/2" Meter	108.45
2" Meter	173.52
3" Meter	347.04
4" Meter	542.25
6" Meter	1,084.50

COMMODITY RATES (per 1,000 gallons):		
5/8" x 3/4" & 3/4" Meter – All		
0 to 3,000 Gallons	\$2.64	
3,001 to 7,000 Gallons	3.51	
Over 7,000 Gallons	4.18	
1" Meter – All		
0 to 28,000 Gallons	\$3.51	
Over 28,000 Gallons	4.18	
<u>1 1/2" Meter – All</u>		
0 to 75,000 Gallons	\$3.51	
Over 75,000 Gallons	4.18	
2" Meter – All		

0 to 135,000 Gallons	\$3.51
Over 135,000 Gallons	4.18
<u>3" Meter – All</u>	
0 to 275,000 Gallons	\$3.51
Over 275,000 Gallons	4.18
4" Meter – All	
0 to 465,000 Gallons	\$3.51
Over 465,000 Gallons	4.18
<u>6" Meter – All</u>	
0 to 900,000 Gallons	\$3.51
Over 900,000 Gallons	4.18

SERVICE CHARGES:	
Establishment	\$25.00
Reconnection (Delinquent)	25.00
Meter Test (If Correct)	40.00
Deposit	*
Deposit Interest	*
Re-Establishment (Within 12 Months)	**
NSF Check	\$20.00
Deferred Payment	***
Meter Re-Read (If Correct)	\$25.00
Late Payment Charge Per Month	***
Service Charge (After Hours)	\$30.00
Monthly Service Charge for Fire	
<u>Sprinkler</u>	
4" or Smaller	****
6"	****
8"	****
10"	****
Larger than 10"	****

- * Per Commission Rule A.A.C. R14-2-403(B).
- Number of months off system times the monthly minimum per Commission Rule A.A.C. R14-2-403(D).
- *** Per Commission Rule A.A.C. R-14-2-409(G).
- **** 2 percent of Monthly Minimum for a comparable sized meter connection, but no less than \$10.00 per month. The service charge for fire sprinklers is only applicable to service lines separate and distinct from the primary water service line.