



Consumer Confidence Report for Calendar Year 2021

Este informe contiene información muy importante sobre el agua usted bebe.
Tradúscalo ó hable con alguien que lo entienda bien.

Public Water System ID Number		Public Water System Name	
AZ0415026		Hillcrest Water Company	
Contact Name and Title		Phone Number	E-mail Address
Allison Hahn, Compliance Manager		520-624-1460	Compliance@southwesternutility.com
We want our valued customers to be informed about their water quality. If you would like to learn more, please contact Jason Long at 520-431-7723.			

Drinking Water Sources

The sources of drinking water (both tap and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals, and in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Our water source(s): Two active wells that withdraw groundwater from the Bill Williams Basin.

Drinking Water Contaminants

Microbial Contaminants: Such as viruses and bacteria that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife

Inorganic Contaminants: Such as salts and metals that can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming

Pesticides and Herbicides: Such as agriculture, urban storm water runoff, and residential uses that may come from a variety of sources

Organic Chemical Contaminants: Such as synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and also may come from gas stations, urban storm water runoff, and septic systems.

Radioactive Contaminants: That can be naturally occurring or be the result of oil and gas production and mining activities.

Vulnerable Population

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. Some people may be more vulnerable to contaminants in drinking water than the general population.

Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV-AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers.

For more information about contaminants and potential health effects, or to receive a copy of the U.S. Environmental Protection Agency (EPA) and the U.S. Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and microbiological contaminants call the EPA *Safe Drinking Water Hotline* at 1-800-426-4791.

Source Water Assessment

Based on the information currently available on the hydrogeological settings of and the adjacent land uses that are in the specified proximity of the drinking water source(s) of this PWS, the department has given a low risk designation for the degree to which this PWS drinking water source(s) are protected. A low risk designation indicates that most source water protection measures are either already implemented, or the hydrogeology is such that the source water protection measure will have little impact on protection. Further source water assessment documentation can be obtained by contacting ADEQ.

Definitions

Treatment Technique (TT): A required process intended to reduce the level of a contaminant in drinking water

Level 1 Assessment: A study of the water system to identify potential problems and determine (if possible) why total coliform bacteria was present

Level 2 Assessment: A very detailed study of the water system to identify potential problems and determine (if possible) why an *E. coli* MCL violation has occurred and/or why total coliform bacteria was present

Action Level (AL): The concentration of a contaminant which, if exceeded, triggers treatment, or other requirements

Maximum Contaminant Level (MCL): The highest level of a contaminant that is allowed in drinking water

Maximum Contaminant Level Goal (MCLG): The level of a contaminant in drinking water below which there is no known or expected risk to health

Maximum Residual Disinfectant Level (MRDL): The level of disinfectant added for water treatment that may not be exceeded at the consumer's tap

Maximum Residual Disinfectant Level Goal (MRDLG): The level of disinfectant added for treatment at which no known or anticipated adverse effect on health of persons would occur

Minimum Reporting Limit (MRL): The smallest measured concentration of a substance that can be reliably measured by a given analytical method

Millirems per year (MREM): A measure of radiation absorbed by the body

Not Applicable (NA): Sampling was not completed by regulation or was not required

Not Detected (ND or <): Not detectable at reporting limit

Nephelometric Turbidity Units (NTU): A measure of water clarity

Million fibers per liter (MFL)

Picocuries per liter (pCi/L): Measure of the radioactivity in water

ppm: Parts per million or Milligrams per liter (mg/L)

ppb: Parts per billion or Micrograms per liter (µg/L)

ppt: Parts per trillion or Nanograms per liter (ng/L) ppm x 1000 = ppb

ppq: Parts per quadrillion or Picograms per liter (pg/L) ppb x 1000 = ppt
ppt x 1000 = ppq

Lead Informational Statement:

Lead, in drinking water, is primarily from materials and components associated with service lines and home plumbing. If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Hillcrest Water Company is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at www.epa.gov/safewater/lead.

Violation Summary (for MCL, MRDL, AL, TT, or Monitoring & Reporting Requirement)

Violation Type	Explanation, Health Effects	Time Period	Corrective Actions
Late Reporting	The system failed to report monthly bacteriological samples on time. The time period is one month.	Feb, Jun, Sep 2021	System returned back to compliance when the sample results for the month were submitted
Late Reporting	The System failed to provide timely results of lead tap water monitoring to the consumers at the location water was tested. These were supposed to be provided no later than 30 days after learning the results.	Jan 2021 Oct 2020 Aug 2017	LCNs were distributed and certification materials were submitted to ADEQ after the due date for the 2020 and 2021 notices.

Please share this information with other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

Water Quality Data – Regulated Contaminants

Microbiological (RTCR)	TT Violation Y or N	Number of Positive Samples	Positive Sample(s) Month & Year	MCL	MCLG	Likely Source of Contamination	
E. Coli	N	0	N/A	0	0	Human and animal fecal waste	
Fecal Indicator (coliphage, enterococci and/or E. coli)	N	0	N/A	0	0	Human and animal fecal waste	
Lead & Copper	MCL Violation Y or N	90 th Percentile	Number of Samples Exceeds AL	AL	ALG	Sample Month & Year	Likely Source of Contamination
Copper (ppm)	N	0.18	0	1.3	1.3	09/2021	Corrosion of household plumbing systems; erosion of natural deposits
Lead (ppb)	N	4	0	15	0	09/2021	Corrosion of household plumbing systems; erosion of natural deposits
Radionuclides	MCL Violation Y or N	Highest Level Detected	Range of All Samples (Low-High)	MCL	MCLG	Sample Month & Year	Likely Source of Contamination
Alpha Emitters (pCi/L)	N	9.10	9.10	15	0	04/2018	Erosion of natural deposits
Inorganic Chemicals (IOC)	MCL Violation Y or N	Highest Level Detected	Range of All Samples (Low-High)	MCL	MCLG	Sample Month & Year	Likely Source of Contamination
Barium (ppm)	N	59	59	2	2	04/2021	Discharge of drilling wastes; discharge from metal refineries; Erosion of natural deposits
Fluoride (ppm)	N	0.95	0.95	4	4	04/2021	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories
Nitrate ¹ (ppm)	N	3.5	3.5	10	10	04/2021	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits
Sodium (ppm)	N	170	170	3000	3000	04/2021	Erosion of natural deposits
¹ Nitrate in drinking water at levels above 10 ppm is a health risk for infants of less than six months of age. High nitrate levels in drinking water can cause "blue baby syndrome." Nitrate levels may rise quickly for short periods of time because of rainfall or agricultural activity. If you are caring for an infant, and detected nitrate levels are above 5 ppm, you should ask advice from your health care provider.							
Synthetic Organic Chemicals (SOC)	MCL Violation Y or N	Highest Level Detected	Range of All Samples (Low-High)	MCL	MCLG	Sample Month & Year	Likely Source of Contamination
Simazine (ppb)	N	0.05	0.05	4	4	04/2021	Herbicide runoff

All contaminants listed below were tested for and were NOT found in our water. These contaminants are considered Non-Detect or not present:

Radionuclides (Last tested 4/2018): Combined radium, Radium-226, Radium-228

Inorganic Contaminants (Last tested 4/2021): Antimony, Arsenic, Beryllium, Cadmium, Chromium, Cyanide, Mercury, Nickel, Nitrite, Selenium, Thallium

Synthetic Organic Compounds (Last tested 4/2021): 2,4-D, 2,4,5-TP (a.k.a. Silvex), Acrylamide, Alachlor, Atrazine, Benzo (a) pyrene (PAH), Carbofuran, Chlordane, Dalapon, Di (2-ethylhexyl) adipate, Di (2-ethylhexyl) phthalate, Dibromochloropropane, Dinoseb, Diquat, Dioxin [a.k.a. 2,3,7,8-TCDD], Endothall, Endrin, Epichlorohydrin, Ethylene dibromide, Glyphosate, Heptachlor, Heptachlor epoxide, Hexachlorobenzene, Hexachlorocyclo pentadiene, Lindane, Methoxychlor, Oxamyl (a.k.a. Vydate), PCBs [Polychlorinated biphenyls], Pentachlorophenol, Picloram, Toxaphene

Volatile Organic Compounds (Last tested 4/2019): Benzene, Carbon tetrachloride, Chlorobenzene, o-Dichlorobenzene, p-Dichlorobenzene, 1,2-Dichloroethane, 1,1-Dichloroethylene, cis-1,2-Dichloroethylene, trans-1,2-Dichloroethylene, Dichloromethane, 1,2-Dichloropropane, Ethylbenzene, Styrene, Tetrachloroethylene, 1,2,4-Trichlorobenzene, 1,1,1-Trichloroethane, 1,1,2-Trichloroethane, Trichloroethylene, Toluene, Vinyl Chloride, Xylenes