

Lord Water Outage

7.9.25

Water has been shut off from 10:30 pm on 7.9.25 to 5 am 7.10.25 to allow Lord's storage tanks time to recover. This will allow customers to have water during the day. Water is being hauled to supplement what is being pumped. Customers have been notified via email of the outage, cause and what to expect. A robocall and email will be sent out tomorrow morning 7.10, reminding customers that a Stage 4 curtailment remains in effect and notifying them that if water levels don't recover an outage will be planned for the same time the evening of 7.10.

The outage is caused by record high temperatures in the Show Low area which has led to high water usage. The wells and equipment are functioning as normal but cannot keep up with the increased demand. Water has been hauled since last week to supplement what is being pumped, however, the storage tanks are being drained more rapidly than they can be filled.

A Stage 4 Curtailment remains in effect.